



Logo of LSP		Logo of DLA
		
Name of LSP		Navi Finserv Limited
Name of the DLA	Available On	Link to DLA
Navi: UPI, Insurance & Loans	Play store	https://play.google.com/store/apps/details?id=com.naviapp
Navi: UPI, Insurance & Loans	App store	https://apps.apple.com/in/app/navi-upi-insurance-loans/id1541152485
Name of the owner of the DLA		Navi Finserv Private limited
Type of Product Offered		Personal loan
Address of LSP		Vaishnavi Tech Square, Ibbaluru, Bellandur, Bengaluru, Karnataka 560102 ,India
Details of activities the LSP&/ DLA has been engaged		<ol style="list-style-type: none"> 1. Customer Acquisition 2. Services incidental to underwriting 3. Servicing 4. Monitoring 5. Recovery of specific loan or loan portfolio
Link to Storage Policy of LSP		https://navi.com/privacy-policy/cash-loan
Link to Privacy Policy of LSP		https://navi.com/privacy-policy/cash-loan
LSP Grievance Redressal Officer Name and contact details		<p>Name: Vatsal Karnani Designation: Customer Grievance Redressal Officer (DLA) Email: gro.navifinserv@navi.com Phone: (+91) 8147544555 Address: Navi Finserv Limited 2nd Floor, Vaishnavi Tech Square, Iballur Village, Begur Hobli, Bengaluru, Karnataka – 560102</p> <p>Name: Rutuja Shinde Designation: Customer Grievance Redressal Officer (LSP) Email: grievance.nfpl@navi.com Phone: (+91) 8147544555 Address: Navi Fintech Private Limited 9th Floor, Vaishnavi Tech Square, Iballur Village, Begur Hobli, Bengaluru, Karnataka - 560102</p>
Grievance Redressal Mechanism of LSP		https://navi.com/finserv/contact-us/customer-grievance-redressal